

Terms and Conditions

- I authorise Highlighters and its agents, in case of injury or illness to me or my child/dependant, to release this information to such medical professionals as necessary, and to obtain any medical attention that Highlighters and its agents deem appropriate, including ambulance or other transport as appropriate at the time. I agree that I am responsible for all costs associated with responding to and treating me or my child/dependant's illness or injury.
- I acknowledge that the activities conducted by Highlighters can be physically or emotionally demanding and may involve a degree of risk.
- I understand participation in Highlighters programs is entirely at my and my child/dependant's discretion, and I acknowledge that my child/dependant and I may choose to decline or cease participation at any time.
- I unconditionally release Highlighters, its agents and their servants to the fullest extent permitted by law from all and any liability for any loss, damage or injury whatsoever incurred or suffered by my child/dependant and I, arising out of or in connection with my and my child/dependant's participation in any activity conducted by Highlighters.
- I understand that the content delivered is a licensed service covered by copy write.
- Term classes run in program blocks, payment is made before the start of the block to secure your place
- You can join at any point in the program and pay for the remainder of the sessions
- We will always do our best to deliver classes and services on time as advertised, please note that our schedule is subject to change or

cancellation if insufficient numbers are booked or for any reason outside of our control.

PARTICIPATION CANCELLATION:

- Notice is more than 7 days a full refund will be granted OR a credit can be arranged to a workshop or program of the same value within 6 months of notice.
- Notice is within 3 to 7 days will receive a 50% refund OR a credit can be arranged to a workshop or program of the same value within 6 months of notice.
- Notice is more than 24 hours to 3 days of the program starting or once the program has commenced you will receive a 20% refund OR a credit can be arranged to a workshop or program of the same value within 6 months of notice.
- If notice is less than 24 hours and your child is unable to attend, no refund will be available however a credit to a workshop or program of the same value within 6 months of notice will be granted.
- **All of the above cancellation terms apply if your child shows any signs of being unwell or symptoms of COVID-19 in which we request they do not attend the workshop or program until medically cleared.**
- If Highlighters has to cancel any programs a full refund or credit will be issued.
- I understand photographs may be taken during classes for purposes that Highlighters deems to be appropriate, including for advertising,

publicity and presentations. I understand if I have not granted permission of this than my child's face will be concealed with any marketing material or public posts.